



## **Reflexology Association of British Columbia**

### **Code of Ethics and Code of Conduct**

**(Must be signed by ALL Members)**

#### **PREAMBLE**

The Code of Ethics and Conduct provides principles and guidelines for the attainment of optimum health for the individual, the profession and the community. A healthy community is envisaged as one, within which all persons and institutions are respected, honoured and empowered for their individual and common evolution. These Codes may also form the basis for discussion in the event of any complaint against a Reflexologist.

#### **CODE OF ETHICS**

##### **REFLEXOLOGISTS SHALL:**

###### **A) WITH RESPECT TO SELF:**

1. Endeavour to enjoy physical, mental, emotional and spiritual well-being.
2. Maintain professional competence by continual study and development.

###### **B) WITH RESPECT TO THE PROFESSION:**

1. Work within communities to develop an understanding and acceptance of reflexology as a valuable health practice and service.
2. Abide by all Federal, Provincial and Municipal laws governing the practice of reflexology.
3. Respect all ethical health care practitioners and their practices.
4. Work amicably and co-operatively with other health care practitioners.
5. Acknowledge, without prejudice or discrimination of clients or colleagues, the inherent worth and individuality of each and every person and living being.
6. Conduct themselves and all aspects of their professional practice in such a manner as to elevate the esteem of the profession.

###### **C) WITH RESPECT TO CLIENTS:**

1. Provide services with compassion, respect, honesty and integrity.
2. Hold the health, safety, welfare and comfort of the client as a priority.
3. Have open communication with the client in order to promote an honest client-practitioner relationship.
4. Encourage clients to make their own health care choices and decisions.
5. Respect the opinions, beliefs, customs and values of others.
6. Present financial terms and agreements that are clear and understandable, and, conform to accepted professional practices.

#### **CODE OF CONDUCT**

##### **REFLEXOLOGISTS SHALL:**

###### **A) WITH RESPECT TO COMPETENT PROFESSIONAL PRACTICE;**

1. Maintain good personal hygiene practices, and maintain hygienic premises, facilities and equipment that conform to professional health standards.
2. Not employ any device, which physically violates the structural integrity of the skin or penetrates the body's orifices, unless trained and qualified to do so.
3. Represent accurately their education, training, competence and experience relevant to their professional practice and post their credentials and policies for easy observation in their premises.
4. Perform only those services in which they have been specifically trained and qualified to do.
5. Refer to other qualified health care practitioners when services required are outside their scope of practice.
6. Make no disparaging remarks concerning the practices, abilities or competence of other reflexologists or practitioners in other health disciplines.
7. Not make a verbal or written statement, which is fraudulent or false in a material respect, or omits to disclose any material fact or matter, and thereby engages in unethical conduct.

8. Not discriminate against or refuse professional service to any person on the basis of race, religion, national origin, political affiliation, age, socio-economic status, state of health, body type, mental or physical disability, or sexual orientation – except where the Reflexologist justifiably fears for their own personal safety.
9. Not engage in sexual or other harassment of exploitation of clients, students, trainees, employees, or colleagues.
10. Not diagnose, treat for specific health conditions, prescribe or claim to cure as determined by education, training and law.

**B) WITH RESPECT TO CONFIDENTIALITY:**

1. Respect confidential information obtained in the course of professional practice except where disclosure is required by law.
2. Obtain written or verbal consent from a client before videotaping, audio recording, photographing, or permitting third party observation.

**C) WITH RESPECT TO FINANCIAL ARRANGEMENTS:**

1. Disclose fees prior to commencement of services, and, give reasonable notice of a change in fees.
2. Represent facts truthfully to clients and third-party payers regarding terms and conditions, and services rendered.
3. Not submit any fraudulent, deceitful or misleading bill for services rendered or to be rendered.

**D) WITH RESPECT TO PUBLICITY:**

1. Be accurate in their communications to the public, whether in print, radio, television or other medium, by not conveying false, misleading or deceptive information through statements, testimonials, photographs, graphics, advertisements, publications, any professional identification (such as: business cards, office signs, letterheads, telephone listings, etc.) or other means. Such communications must not contain claims that cannot be substantiated.

**E) WITH RESPECT TO RESEARCH:**

1. Obtain signed and witnessed consent from subjects that describes in detail all relevant aspects of the subject's participation – modeled on consent forms used by established research facilities, i.e. universities.

I have completed the RABC Membership Application form accurately and honestly and I agree to abide by the RABC Code of Ethics and Conduct listed on this form as well as the Association's Bylaws. I understand it is my responsibility to abide by any local or provincial laws and rules, if any, regarding Reflexology as well as any other complementary integrative modality that I practice. I have no knowledge of any incident, suit, pending claim or license revocations or ethics hearing violation against me. I have never been the subject of any investigation in connection with any sexual misconduct or act, molestation or assault. I attest that no issued documentation for licensing, certification or registration has been revoked and no disciplinary action is pending against me in relation to my trade's specialty. I attest that I have completed all of the required training and certification for Reflexology and the integrative modalities I have listed on this application and that I practice. I understand my signature is considered legal and binding and that it verifies I have completed this form completely and honestly.

Signed \_\_\_\_\_ Dated \_\_\_\_\_

**Reference Authorization – Approved Practitioners and Teachers to also complete below**

**I authorize the Reflexology Association of BC to give my name, phone number and other information about my Practice to members of the public.**

I understand that any references made by the RABC to me are undertaken solely at my own risk and that the RABC is not responsible for the consequences thereof in any way whatsoever.

I will  
work at: ☐ Clients Location ☐ My Location  
(P/T)  
(Travel = Yes or No \_\_\_\_\_)

I will  
teach at: ☐ Students Location ☐ My Location  
(T only)  
(Travel Yes or No \_\_\_\_\_)

Signature: \_\_\_\_\_